

 جامعة الإمارات العربية المتحدة United Arab Emirates University 	Student Affairs Deanship Policies Manual	Policy Number	SA-05
		Effective Date	02-Mar-2014
	Subject Health Services Responsible Office: DVC for Students Affairs & Enrollment	Most Recent Review Date	01-Dec-2013
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5. Health Services

Overview

Details standards of health care services provided to the University enrolled students.

Scope

Applies to all the University enrolled undergraduate and graduate students.

Objective

The University values and cares about the wellbeing of its students, and therefore is committed to providing the necessary health services and referrals to health care centers in a timely manner. The Policy elaborates on services delivered and provides guidance for users.

Policy

1. University students and other authorized students are eligible to use University Health Services.
2. Guests and employees who might need urgent health care are entitled to receive first aid services, and then will be directed to external health care centers.
3. University Health Services staff must work with patients in a partnership built on trust. They must be honest and act with integrity and openness. Patients must be treated in a professional and considerate way.
4. The University will:
 - a) Provide responsive medical services to address health problems, illnesses, and injuries by either treating them on-site or by having access to treatment in a recognized medical center.
 - b) Provide programs and information that are accessible to students to help them improve their own level of personal health and wellbeing.
 - c) Provide programs for the prevention of illness and injury.
5. The University respects the confidentiality of the health care records of its students and will take all necessary measures to ensure their privacy.
6. The University will facilitate the process of student health insurance coverage according to its Policies and Procedures.
7. The University Health Services conduct itself in compliance with Health Authority-Abu Dhabi (HAAD) Policies, Procedures, Rules, and Guidelines.