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| <br>جامعة الإمارات العربية المتحدة<br>United Arab Emirates University<br><br> | <b>Student Affairs Deanship Policies Manual</b>                                                                                 |  | Policy Number            | SA-06       |
|                                                                                                                                                                                                                                                | <b>Subject</b><br>Counseling and Psychological Services<br><br><b>Responsible Office:</b> DVC for Students Affairs & Enrollment |  | Effective Date           | 02-Mar-2014 |
|                                                                                                                                                                                                                                                |                                                                                                                                 |  | Most Recent Review Date  | 01-Dec-2013 |
|                                                                                                                                                                                                                                                |                                                                                                                                 |  | Due Date for Next Review | 01-Sep-2016 |
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## 6. Counseling and Psychological Services

### Overview

Details the provided professional counseling and psychological services; issues of liability; rights and responsibilities; referrals; confidentiality; and record keeping.

### Scope

Applies to all University enrolled undergraduate and graduate students.

### Objective

The student counseling and psychological services aspire to enhance and promote the psychological wellbeing of all the University students. The Policy elaborates on services provided and offers guidance for service users.

### Policy

1. The University is committed to promote students' personal development and prevent personal difficulties from interfering with their studies. Counseling and psychological services are designed to support and enhance the student experience.
2. All University students have the right to access counseling and psychological services.
3. The Counseling and Support Services (SCSS) deals with student needs, counseling program development, outreach programs, retention activities, and research that support the efforts of faculty and staff in enhancing the University environment.
4. The Counseling and Support Services provides the opportunity for students to discuss issues and concerns related to personal development; coping with health, stress, time management, grief and bereavement; and achieving their fullest academic potential. SCSS also offers referral services to local qualified and experienced professionals or organizations for further diagnosis and treatment when appropriate.