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**DBA Dissertation Defense**

Entitled

***Role of Information Sharing in Supply Chain Management to Enhance Capabilities of a  
Defence Firm in The UAE: The Case of Tawazun Subsidiaries***

by

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Date & Venue

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**Room 2021, H3 Building**

Abstract

This study highlights the capacity of information sharing in supply chain management to enhance the capabilities of Tawazun's subsidiaries as key players in the UAE defence industry. Personal interviews were conducted with (20) top and senior managers working in four of these subsidiaries. The qualitative analysis of their statements revealed that information sharing across different SCM departments is strategically important in enhancing firms' capability, together with the creation of effective SCI using the available communication channels. However, the dominance of the viewpoints and perceptions of the top managers, whose background is military, seemed to have a heavy impact on the quantity and type of information to be shared. A questionnaire survey was also distributed to (115) junior staff from 3 Tawazun SCM departments; (86) were completed yielding a return rate of 74.78%. The quantitative analysis of the collected survey data using SPSS and Excel revealed that the junior staff' involvement in information sharing is limited, which impacts on their ability to fulfil their departmental capabilities. The study findings provide a roadmap for establishing and employing a reliable SCM, particularly in a defence industry firm, where many departments are involved in supply chain activities. The implications are that to guarantee effective SCM practice, the policy makers in SCM should encourage internal integration and the smooth flow of information between the firm's employees.

**Keywords:** Defence industry, supply chain management, supply chain integration, information sharing, firm capability, Tawazun programme, the UAE.