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Master Thesis Defense

Entitled

STUDYING THE ASPECTS OF ELECTRONIC MANAGEMENT AND ITS APPLICATIONS IN SOME COUNTRIES

by

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Abstract

This study aims to explain the meaning and purpose of electronic management, and the importance of using technology in administration in technology's era. In addition, it also helps in clarifying the improvement, application, and factors of establishing electronic management; besides obstacles that might face some departments in applying the electronic management system. Also, the study has shown facts of electronic management in today's world, with its advantages and disadvantages.

In order to get more accurate results, a questionnaire has been done and given to a random sample of different age categories and different academic achievers in different countries around the world. This questionnaire has provided so many results, most importantly is that everybody sees electronic management as a positive system, and they look forward to having the system applied in all the administrations, for it has more positive effects than negative ones. This system works on providing faster services in administrative processes. However, there are some people who are afraid of using the mean system, for they fear trying anything new! One of the most important suggestions that the study has is: provide the required foundation for applying electronic management in all fields, and it is very important to train the managers specifically and employees generally to use the system in the administrations, and fund the application of the system locally, and link all the related administration together, for easing the communication between the administrations and reduce paper usage in the processes.

Keywords: Electronic management, technology in departments, electronic government.