

Internship & Work-Integrated Learning Center (iWIL)

JOB VACANCY FORM

Job Reference No.: JV081

Company Name: Semi-Government Organization

Company Type: Semi-Government

Job Position/Title:	Customer Service supervisor	Academic Major:	Management - Marketing - public Relations
Salary Range:	25,000-30,000 AED	Years of Experience:	3-5 Years
Job Location:	Abu Dhabi	Job Type:	Full-time
Nationality:	"Only UAE Nationals"	Gender:	Both
Job Description:	• Lead by example, providing a role model, shaping the whole team and driving the Customer Servi and Continuous Improvement culture. • Develop staff to achieve business objectives and their individual potential. • Maintain close supervision of staff attrition levels, anticipate and identify causes. • Ensure that staff are appropriately trained, deployed, appraised and motivated so that their individual and collective performance meets the needs of the business. • Build very strong and trusted relationship across departments and with business development team. • Actively coach and develop team members to maximize employee contribution and satisfaction at all levels. • Actively support the marketing and cross selling to business partners. • Be accountable for the delivery of the daily Customer Service Levels and the productivity of the team.		
Minimum Qualifications:	Bachelor Degree in Management - Marketing – public Relations		
No. of Positions Required:	1		
Job Close Date:	30/10/2011		

To Apply, UAEU Graduates/Alumni should send their CVs to:

Customerservice.ae@gmail.com