

Internship & Work-Integrated Learning Center (WIL)

JOB VACANCY FORM

Job Reference No.: JV125

Company Name: **RAK E-Government Authority**



Company Type: Government

Job Position/Title:	E-services channels Supervisor.	Academic Major:	IT, MIS, Computer Engineering.
Salary Range:	11,750 AED	Years of Experience:	Fresh Graduate
Job Location:	Ras Al-Khaimah	Job Type:	Full Time
Nationality:	UAE Nationals Only	Gender:	Male
Job Description:	1. Maintain network devices inventory. 2. Ensuring the correct versions of the network software components is installed 3. Ensuring proper network routing. 4. Ensuring and maintain required levels of network security. 5. Install, configure, and upgrade network devices. 6. Analyses network failures and fix associated defects. 7. Perform network capacity and scalability planning and trend analysis. 8. Operations of NOC (Monitor servers, Devices and connectivity for availability and utilization) 9. Fulfill service level agreements, with respect to availability, performance, capacity, and security. 10. Adhere to and champion the ITIL based principles established for problem, change and asset management. Effectively utilize the System Management tools available to support the principles. 11. Recommend network upgrades and improvements. 12. Monitors and controls service levels of network suppliers. 13. Performs monitoring and analysis of intrusion detection and other security breaches. 14. Performs backups on network devices. 15. Develops and maintains the following documentation: • Network Map. • Network installation manuals preparation. • Network Administration Operational Tasks.		
Minimum Qualifications:	Bachelor Degree		
No. of Positions Required:	1		
Job Close Date:	Open Until Filled		

To Apply, UAEU Graduates/Alumni should send their CVs to:

Afra.e@ega.rak.ae

JOB NAVIGATOR