

Center for Career Planning & Placement (CCPP)

Graduate Placement Services (GPS)

JOB VACANCY FORM[©]

IMPORTANT: The information presented in this document can be shared only internally at UAE University!

Job Reference No.: JV316

Company Name: Hamdan Bin Mohammed e-University

Company Type: Government



Job Position/Title:	IT Support Engineering	Academic Major:	Computer Science – Computer System Engineering
Salary Range:	15,000 – 19,500 AED	Years of Experience:	Fresh Graduate to 2 years of experience
Job Location:	Dubai	Job Type:	Full-time
Nationality:	UAE Nationals	Gender:	Male or Female
Job Description:	• Providing first-level technical support to learners, staff and faculty. • Providing technical support face-to-face, and remotely. • Providing technical support for various events that HBMeU may organize. • Providing technical support for physical / virtual class rooms. • Taking ownership of technical issues, and working with other IT units and staff to solve more complex issues. • Providing knowledge transfer to various stakeholders. • Recording technical incidents and their detailed diagnosis. • Escalating and following up incidents to the appropriate units depending on the severity.		
Minimum Qualifications:	• Bachelor Degree. • Entry level Certifications in IT - Preferably in areas of support or Trouble Shooting. • Knowledge of Windows, XP, Vista and general desktop support issues. • Knowledge of DNS, TCP/IP and other networking concepts. • Experience with website development, HTML and SQL a PLUS. • Excellent Communication Skills in both Arabic and English languages.		
No. of Positions Required:	1		
Job Close Date:	Open Until Filled		

To Apply, UAEU Graduates/Alumni should send their CVs to:
<http://www.hbmeu.ac.ae/employment/current-job-vacancies>

And

JN@uae.ac.ae

Please mention “UAE University: Full Name” & “Job Reference No.: JV316” in your email Subject in case we lost your information during filing. Only doc/PDF/Zip files are acceptable.

