

Center for Career Placement & Alumni
Graduate Placement Services (GPS)

JOB VACANCY FORM[®]

IMPORTANT: The information presented in this document can be shared only internally at UAE University!

Job Reference No.: JV420

Company Name: Al Rowads IT Solutions

Company Type: Semi-Government



Job Position/Title:	Technical Support	Academic Major:	All IT Majors
Salary Range:	20,000-25,000 AED	Years of Experience:	2 – 3 Years of experience
Job Location:	Abu Dhabi	Job Type:	Full-time
Nationality:	Only UAE Nationals	Gender:	Male
Job Description:	ESSENTIAL FUNCTIONS: • Installing and configuring computer hardware, software, systems, networks, printers, scanners and more. • Planning and undertaking scheduled maintenance upgrades. • Talking to clients and computer users to determine the nature of problems. • Responding to breakdowns. • Investigating, diagnosing and solving computer software and hardware faults. • Repairing equipment and replacing parts. • Obtaining replacement or specialist components, fixtures or fittings. • Ensuring compliance with health and safety legislation. • Checking computer equipment for electrical safety. • Maintaining records of software licences. • Managing stocks of equipment, consumables and other supplies. • Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc. in accordance with standards and project/operational requirements. • Create, change, and delete user accounts per request. • Repair and recover from hardware or software failures. • Coordinate and communicate with impacted constituencies. • Configure CPU, memory, and disk partitions as required. • Maintain data center environmental and monitoring equipment. • Deploying patches. Skills/Qualifications: • 2-3 Years of experience in IT support role. • Basic network configuration (TCP/IP, DNS). • Troubleshooting the end user interface. • Windows Systems. • Basic command for Active directory. • Strongly preferred:		

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	• A+ Certification • Network + Certification
Minimum Qualifications:	• Bachelor Degree. • Excellent Command in English.
No. of Positions Required:	4
Job Close Date:	17-11-2013

To Apply, UAEU Graduates/Alumni should send their CVs to:

Cit.alumni@uae.ac.ae

JOB NAVIGATOR

Locating Your Career Path



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