

Center for Career Placement & Alumni
Graduate Placement Services (GPS)

JOB VACANCY FORM®

Job Reference No.: JV953

Company Name: Du



Company Type: Semi-Government

Job Position/Title:	FEDnet Cloud Command Centre Senior Microsoft Engineer	Academic Major:	Networking or Electrical Engineering/ IT.
Salary Range:	+20,000 AED	Years of Experience:	Fresh Graduate
Job Location:	Dubai	Job Type:	Full-time
Nationality:	UAE Nationals	Gender:	Male
Job Description:	The purpose of this position is to implement, maintain, and support an infrastructure for du Enterprise customers. The job holder will be part of a team responsible for implementing and maintaining a Cloud platform and ensures services are provided according to the agreed contract, SLA, and quality. This position includes working with Enterprise customers in optimizing, and monitoring requirements to gain operational efficiencies in order to drive the organization to a highly customer satisfaction. 1. Full responsibility of the du Cloud Services and Infrastructure. 2. Administer systems such as Windows, Active Directory, Monitoring, , Exchange, DNS, Lync, and SharePoint 3. Diagnose system issues, predict future trends, make recommendations and implement client solutions 4. Monitor system performance and be proactive in assessing and providing recommendations for improvement of assigned systems and technologies 5. Patch and update assigned systems 6. Manage the Antivirus solution as per the security best practices 7. Maintain and enhance assigned systems for a variety of different vendor products including backup, performance management, network security, network services, etc. 8. Follow the escalation matrix and update the flash report for the delayed projects in order to notify the management and other stakeholders 9. Update the managers on open Problem Notifications, production issues.		

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	10. Create, maintain and update required documentation, records, logs, and reports. 11. Manage the development and implementation of formal procedures that fully documents the design, implementation, provisioning, support and monitoring requirements for all existing and new Cloud Services. 12. Manage and review the development and documenting of Business Continuity Plans. Manage the testing business contingency plans. Report on success of disaster recovery, tests, ensures that results are published and necessary changes implemented. Liaison with internal du departments, teams, vendors, and suppliers to determine user requirements, execute projects, and set service standards
Minimum Qualifications:	Bachelor Degree
No. of Positions Required:	1 position
Job Close Date:	Open Until Filled

هام: المعلومات الواردة في هذا النموذج هي فقط لطلبة وخريجي جامعة الإمارات العربية المتحدة ولا يحق نشرها أو تداولها خارج نطاق الجامعة
IMPORTANT: The information presented in this document is for UAEU students and graduates only and cannot be shared outside UAE University

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