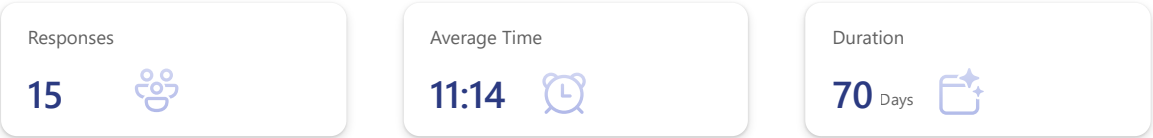


Responses Overview Active



1. Full Name



2 respondents (13%) answered alkhlyeli for this question.



2. College



3 respondents (20%) answered Engineering for this question.



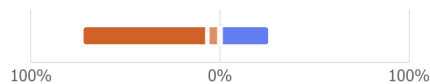
3. Device Used



4. How easy was it?

● Easy ● Somewhat easy ● Difficult ● Extremely Not easy ● Could not find it

Task 1: Academic Calendar



5. What was hard or confusing?

11

Responses

Latest Responses

"nothing"
"It's a bit laggy at times but overall the app is great"
"Nothing everything was simple"
...

3 respondents (27%) answered search for this question.

academic calander service catalog bit confusing simple
spring and summer times search hard little bit
app is great easy search bar
calendar search page bit laggy Easy

6. Your suggestion — how to fix it:

11

Responses

Latest Responses

"_"
"Nothing that i know of needs to be done"
"There is nothing to fix."
...

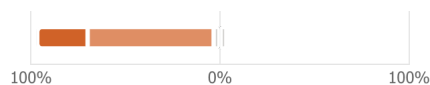
2 respondents (18%) answered search for this question.

semesters of this year shortcut for all calendars good
Add the other courses search need upcoming events
no suggestion search bar previous years section
widgets search easily easy senesters
fall semesters spring and summer

7. How easy was it?

● Somewhat easy ● Easy ● Difficult ● Extremely Not easy ● Could not find it

Task 2: Stay Signed-In



8. What was hard or confusing?

11
Responses

Latest Responses

"no"
"Nothing"
"Nothing"
...

3 respondents (27%) answered easy for this question.

no problems **singed** **easy** **good**
not hard face recognition
lagges Not confusing

9. Your suggestion — how to fix it:

10
Responses

Latest Responses

"-"
"Nothing"
"Nothing"
...

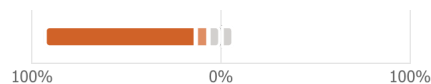
2 respondents (20%) answered No suggestions for this question.

No suggestions perfect
perfectly works

10. How easy was it?

● Easy ● Somewhat easy ● Difficult ● Extremely Not easy ● Could not find it

Task 3: Blackboard Access



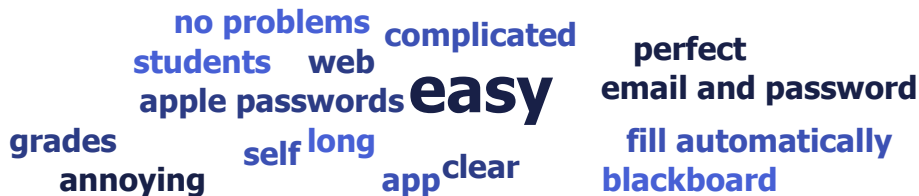
11. What was hard or confusing?

10
Responses

Latest Responses

"no"
"It's not hard or complicated"
"Nothing"
...

2 respondents (20%) answered easy for this question.



12. Your suggestion — how to fix it:

9
Responses

Latest Responses

"_"
"It's fine as it is"
"It sometimes lags but I just exit and enter back and it works"
...

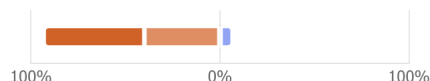
2 respondents (22%) answered app for this question.



13. How easy was it?

● Easy ● Somewhat easy ● Difficult ● Extremely Not easy ● Could not find it

Task 4: App Performance



14. What was hard or confusing?

9
Responses

Latest Responses
"no"
"Nothjng"
...

2 respondents (22%) answered services for this question.



15. Your suggestion — how to fix it:

8
Responses

Latest Responses
"-"
"It sometimes doesn't scan the Face ID"
...

2 respondents (25%) answered no suggestion for this question.



16. How easy was it?

● Easy ● Somewhat easy ● Difficult ● Extremely Not easy ● Could not find it

Task 5: GPA, Biometric & Privacy



17. What was hard or confusing?

8
Responses

Latest Responses

"no"

"Nothing"

...

2 respondents (25%) answered easy for this question.

no difficulties
hide feature
private
easy
No hardness
good and privacy
biometrics

18. Your suggestion — how to fix it:

8
Responses

Latest Responses

"_"

"Nothing."

...

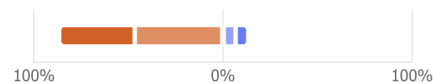
2 respondents (25%) answered no suggestion for this question.

hidden
no suggestion
perfect
good and privacy

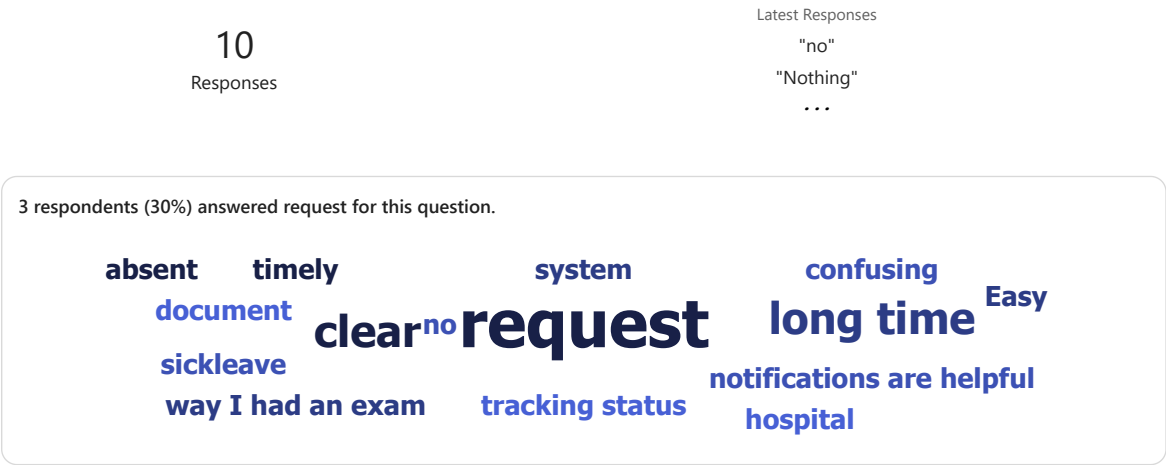
19. How easy was it?

● Somewhat easy ● Easy ● Difficult ● Extremely Not easy ● Could not find it

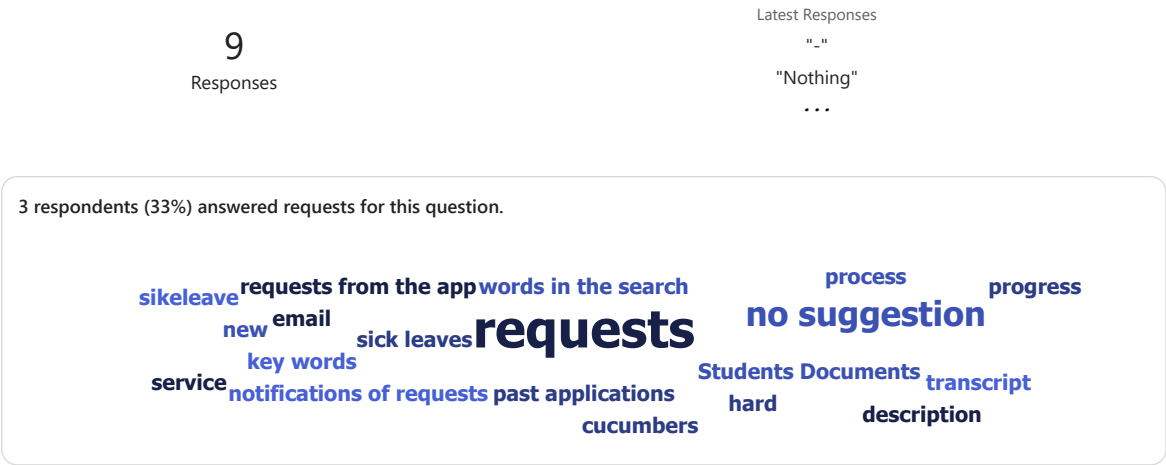
Task 6: Requests & Notifications



20. What was hard or confusing?

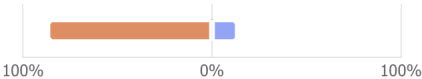


21. Your suggestion — how to fix it:



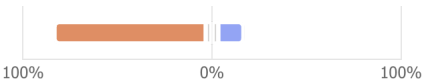
22. Are you aware of the Biometric Login option in the app?

yes No



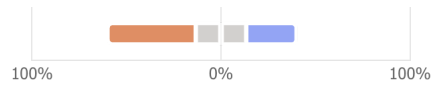
23. Do you find the schedule visibility clear and accurate?

yes No Not sure



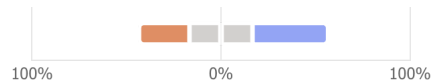
24. Do notifications in the app help you stay updated?

yes No Sometimes



25. Did the app crash or freeze during your session?

yes No Sometimes



26. Anything else you'd like to share?

8

Responses

Latest Responses

"y"

"Just that the Face ID sometimes doesn't work and I have to wait for a long time t... "

...

1 respondents (13%) answered upcoming classes for this question.

order long time Face ID No everything is easy
semesters upcoming classes session easy
days of January calendar thing issues
perfect