STAT!Ref Mobile App Instructions

STAT!Ref iPhone and iPad App

The STAT!Ref Mobile App allows you to access your institution's STAT!Ref subscription from your iPhone and iPad. The STAT!Ref Mobile App can be downloaded FREE from the iTunes App Store at:

http://itunes.apple.com/us/app/stat!ref/id474559171?mt=8

STAT!Ref BlackBerry App

The STAT!Ref Mobile App allows you to access your institution's STAT!Ref subscription from your BlackBerry, but please note that BlackBerry OS 5 or later is required. The STAT!Ref Mobile App can be downloaded FREE at:

http://online.statref.com/Blackberry/STATRef.jad

STAT!Ref Android™ App

The STAT!Ref Mobile App allows you to access your institution's STAT!Ref subscription from your Android™ smartphone as well as other devices with the Android™ OS such as the Kindle Fire by Amazon Digital Services. The STAT!Ref Mobile App can be downloaded FREE at:

http://online.statref.com/Android/STATRef.apk

The STAT!Ref Android Mobile App is also available from Google Play.

The STAT!Ref Android Mobile App is also available from Amazon.com with a search for STAT!Ref..

How to Authenticate

After downloading the STAT!Ref Mobile App, in order to access your institution's existing subscription, you must create a personal username and password. The STAT!Ref Mobile App works for all institutions that have enabled the use of the STAT!Ref Temporary Login Account.

To connect to your subscription via the STAT!Ref Mobile App, follow these steps:

- Access your STAT!Ref subscription as you would normally
- Click the "Your Preferences" link in the upper right corner
- If you do not have a "Your Preferences" account, set-up your account by simply entering your name, state, phone number, e-mail address and a "Your Preferences" password
- Click the "Temporary Login Account" tab and click the "Activate/Renew" icon

Activating the "Temporary Login Account" will provide the ability to login to your institutional subscription via a username and password on your mobile device. This account will be the same as "Your Preferences" account - "Your Preferences" email address and password become a login account, temporarily.

Once you are authenticated, the preferences-based login can be used for 90 days, after which you must click the "Activate/Renew" button from the temporary login account screen again. To renew "Your Preferences" login account you will have to log in via an official log in method*, connect to "Your Preferences" account and click the "Activate/Renew" button again. The number of days "Your Preferences" may be activated as a login account is controlled by the manager of your STAT!Ref subscription.

Need Help?

For assistance, please call technical support at 1-800-901-5494 or e-mail support@tetondata.com.

*Official login methods are authentication based on the IP addresses of your institution and/or full user accounts. IP authentication is the most popular method of logging in for most institutions since it allows simple links including a group identifier to connect users based on registered IP ranges. That is, without a username and password. It is also the reason that many institutions have proxy servers to allow off-site access.