

UAEU

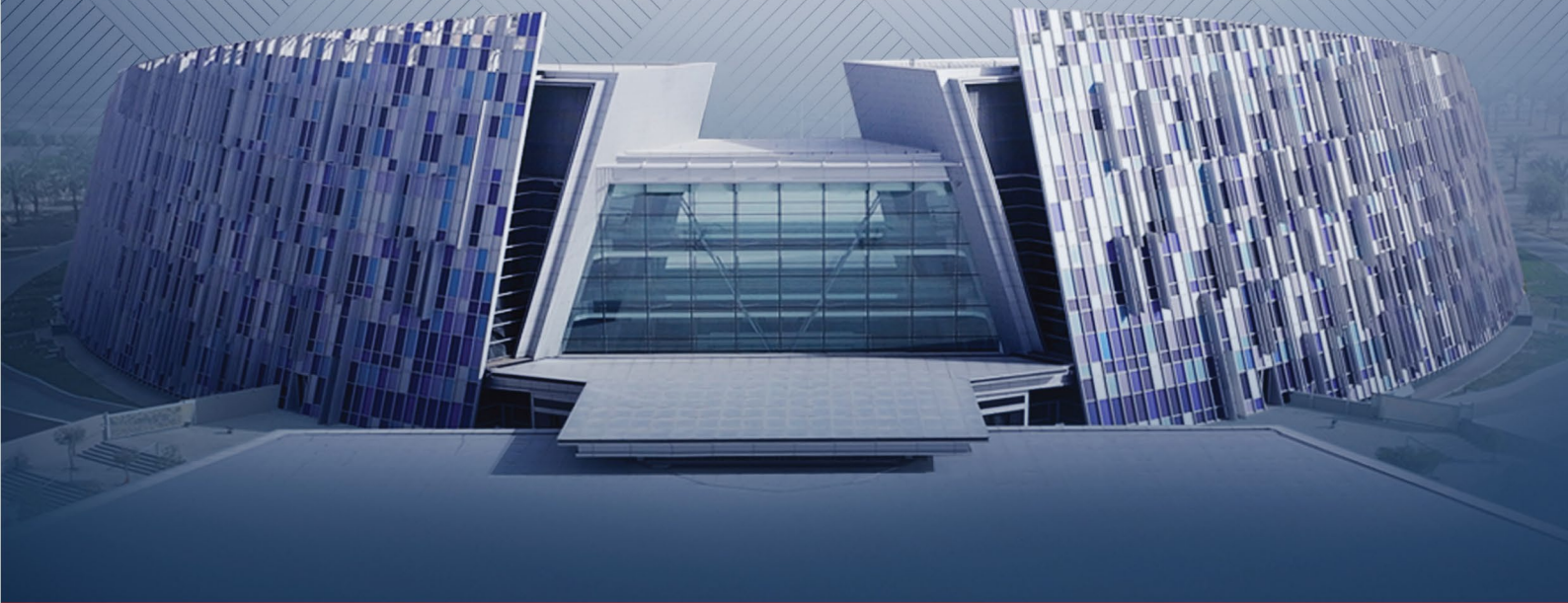
جامعة الإمارات العربية المتحدة
United Arab Emirates University



Student Housing

**United Arab Emirates University Website
User Guide**

Version 1.0



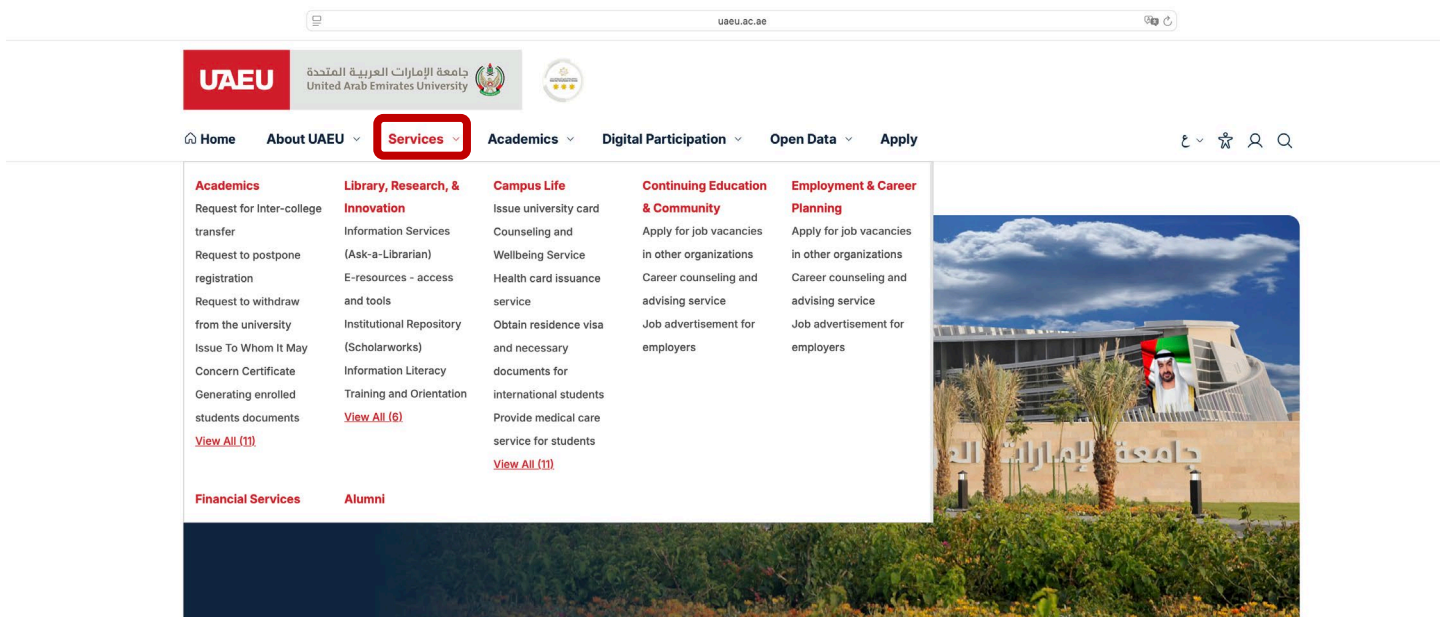
Accessing the University Website:

1. Start by visiting the official website of the United Arab Emirates University at <https://www.uaeu.ac.ae>



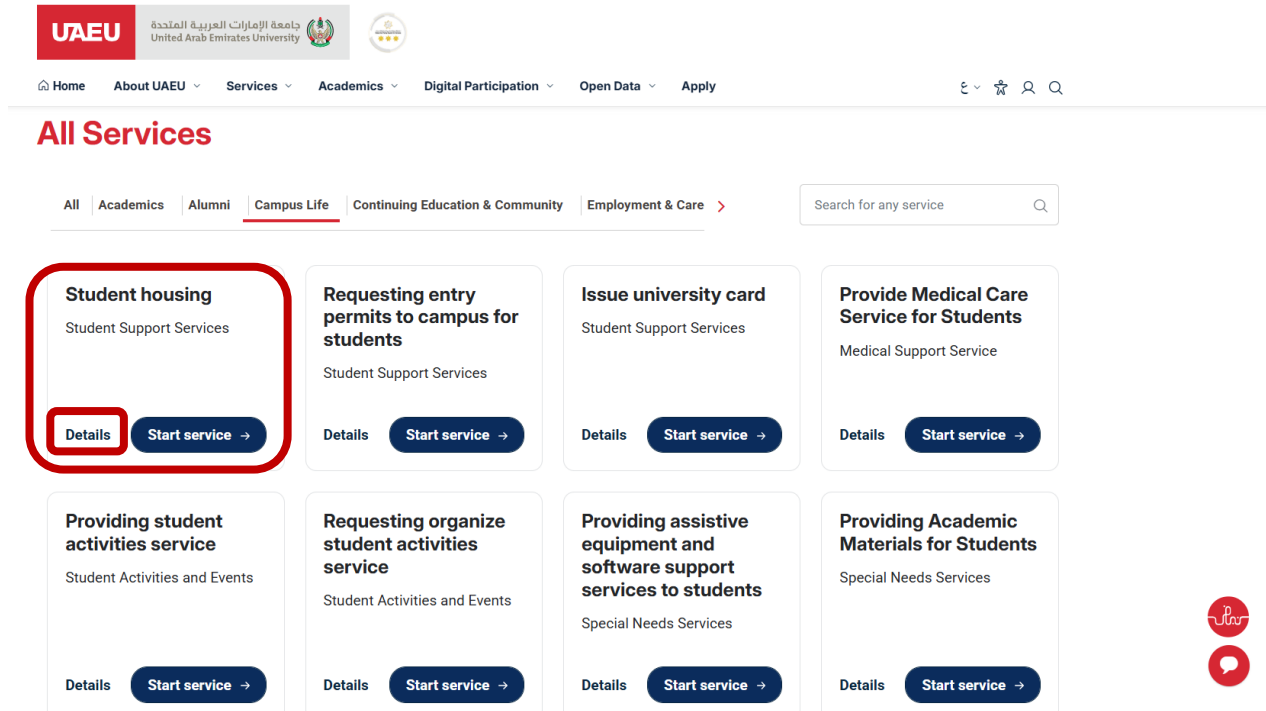
Accessing the Service:

2. From the main page click on "Services" tab.



3. On the services page, search for “Student Housing ”

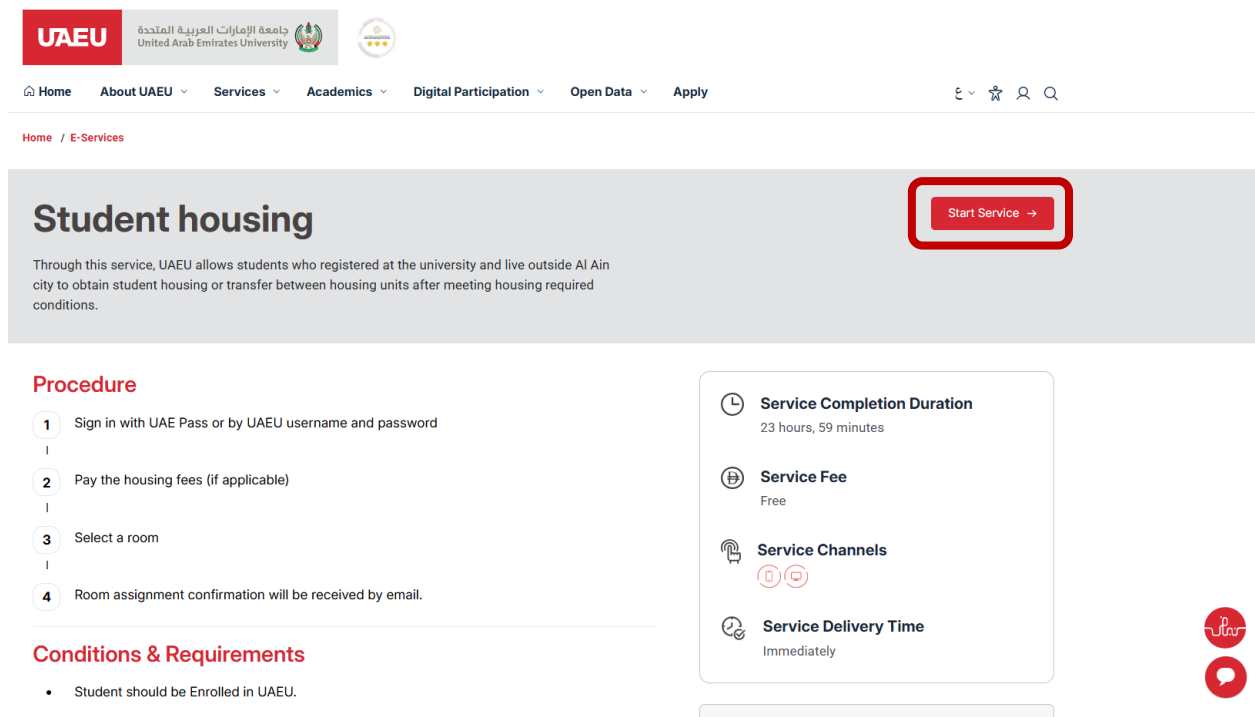
4. Click on “Details”



The screenshot shows the UAEU Services page. The 'Student housing' service card is highlighted with a red box. Below the card title, there is a 'Details' button, which is also highlighted with a red box. Other service cards visible include 'Requesting entry permits to campus for students', 'Issue university card', 'Provide Medical Care Service for Students', 'Providing student activities service', 'Requesting organize student activities service', 'Providing assistive equipment and software support services to students', and 'Providing Academic Materials for Students'.

Viewing the Service Information Before Proceeding:

5. Click on “Start Service”, You can also access the service directly via the link: [Student housing](#)



The screenshot shows the 'Student housing' service details page. The 'Start Service' button is highlighted with a red box. The page includes a description of the service, a procedure list, and service information.

Procedure

- 1 Sign in with UAE Pass or by UAEU username and password
- 2 Pay the housing fees (if applicable)
- 3 Select a room
- 4 Room assignment confirmation will be received by email.

Conditions & Requirements

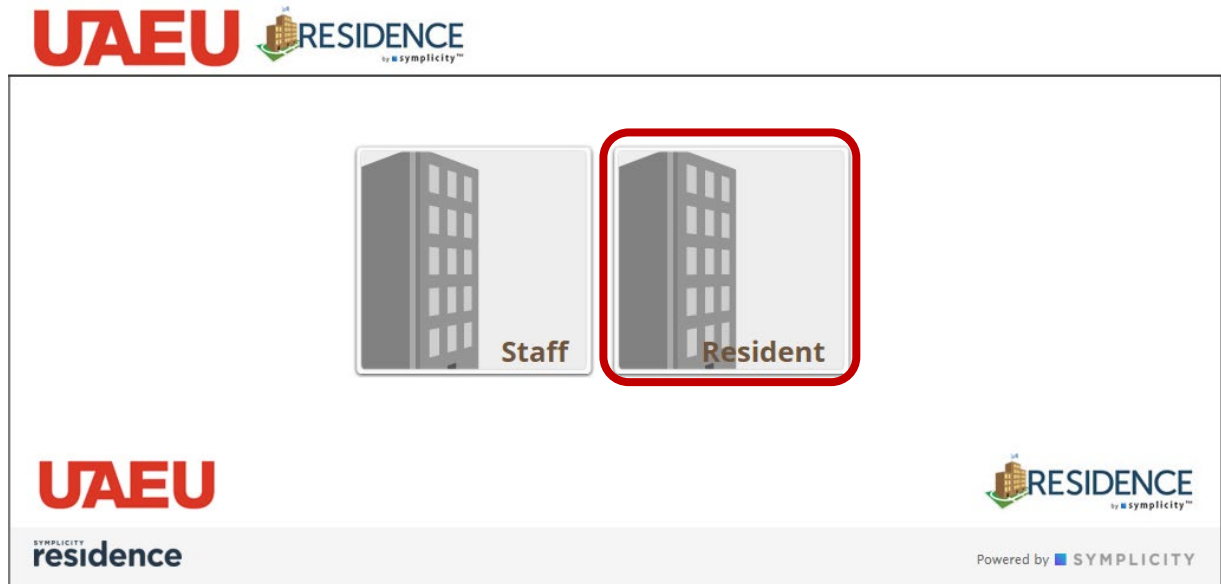
- Student should be Enrolled in UAEU.
- The student must be from outside Al Ain city by more than 50 km

Service Information

- Service Completion Duration:** 23 hours, 59 minutes
- Service Fee:** Free
- Service Channels:** (Icons for mobile app and website)
- Service Delivery Time:** Immediately

Sign in:

6. Log in as a “Resident”.



7. Sign in using your UAE PASS or choose “Use other login option”, then enter your username and password and click “Login.”

Sign In

USERNAME

PASSWORD

[Forgot password?](#)

Switch to [login with UAE pass](#)

Sign In


Sign in with UAE PASS

Need a UAE PASS account? [Create an account](#)

[Use other login option](#)

Note: The student housing system opens during a specific period before the start of each semester, and the dates will be announced in due time via email.

Room Selection

8. Click the “Open” button to begin room selection.



[Home](#)

[Applications](#)

[Room Selection](#)

[My Account](#)

[More](#)


[Logout](#)

Your Roommate Code: **dolpre703**


Room Selection

Click below to begin the room selection process.

Test - Housing Service

Selection Date: Wed, Aug 6 @ 8:00 AM

ChST

Open


Announcements إعلان

بطاقة خدمة حجز الغرف

June 15, 2016, 11:09 am

اسم الخدمة:

• خدمة حجز الغرف

وصف الخدمة:

• يمكن للطلبة حجز غرفة في الوحدات السكنية من خلال الدخول إلى نظام حجز الغرف عبر بوابة الجامعة UAEU portal خلال التاريخ المعلن وبناء على شروط وقوانين السكن.

الإجراءات:

• سيتم مكتب إسكان الطلبة بإرسال بريد الكتروني بمواعيد فتح نظام النقل بين الوحدات السكنية مع إرفاق إرشادات استخدام النظام.

• من خلال بوابة الجامعة UAEU portal يستطيع الطالب الدخول إلى نظام حجز الغرف لاختيار المبنى والغرفة.

• بعد الحصول على الموافقة من مكتب إسكان الطلبة، يرسل بريد الكتروني تلقائي للطلاب برقم المبنى والغرفة الجديدين.

من يستطيع طلب الخدمة:

Viewing Available Rooms

9. Click on “Open Room” to view available rooms.



[Home](#)
[Applications](#)

[Room Selection](#)
[My Account](#)

[More](#)


Your Roommate Code: **dolpre703**
[Logout](#)

Test - Housing Service (Fall 2026)

Search Filters:

Building

[select]

Clear

Floor

[select]

Clear

Room Attribute
Occupancy

Room Rate

Code

Room Type

Keywords

Apply Search

Clear

Save Defaults

Items 1-19 of 19
Showing 20

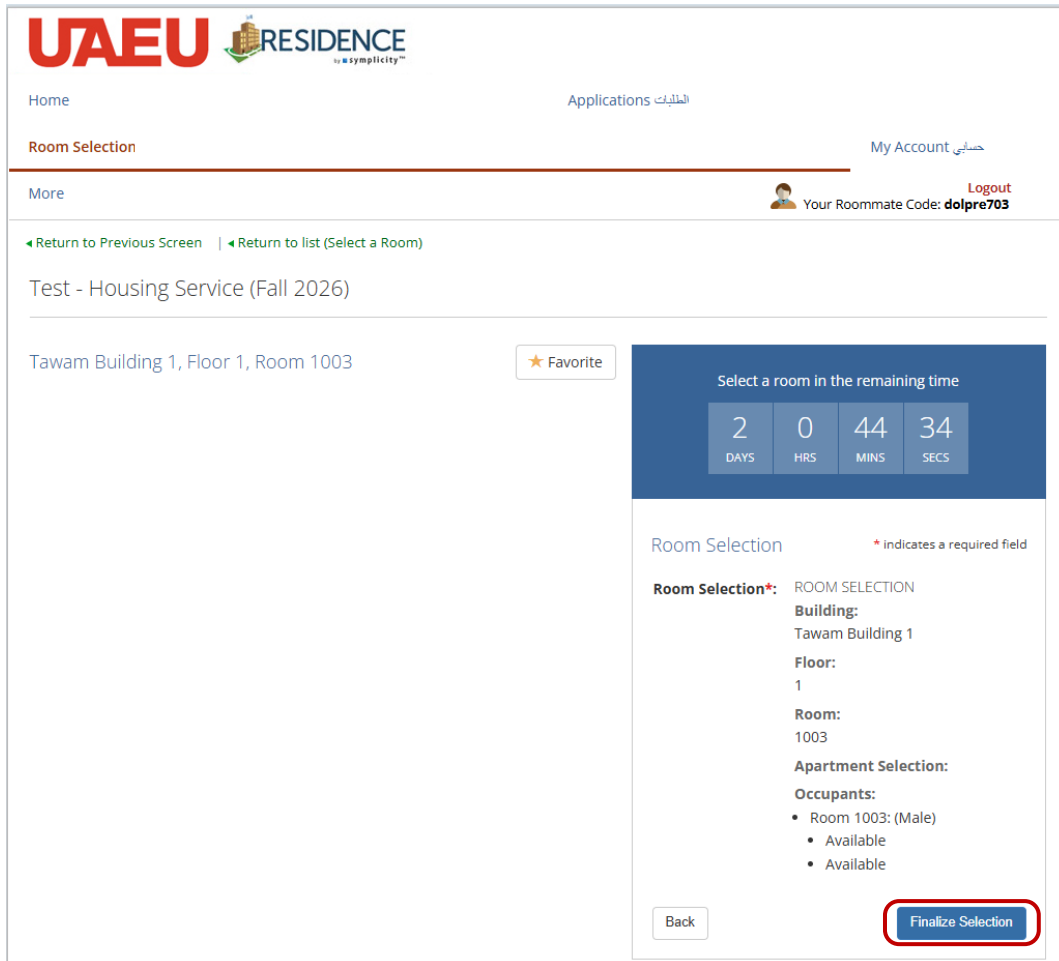
Building	Floor	Apartment Number	Room Number	Availability	Selection
Tawam Building 1	1		1003	2 of 2	☆ Open Room
Tawam Building 10	1		1004	2 of 2	☆ Open Room
Tawam Building 10	2		2010	2 of 2	☆ Open Room
Tawam			1000	1 of 1	☆ Open Room

Favorites

Space

Confirming Room Selection

10. On the Room Selection page, review your room details and confirm, then click “**Finalize Selection**”.



UAEU RESIDENCE by sympathy™

Home Applications التطبيقات

Room Selection My Account حسابي

More Logout
Your Roommate Code: **dolpre703**

Return to Previous Screen | Return to list (Select a Room)

Test - Housing Service (Fall 2026)

Tawam Building 1, Floor 1, Room 1003 ★ Favorite

Select a room in the remaining time

2 DAYS 0 HRS 44 MINS 34 SECS

Room Selection * indicates a required field

Room Selection*: ROOM SELECTION

Building: Tawam Building 1

Floor: 1

Room: 1003

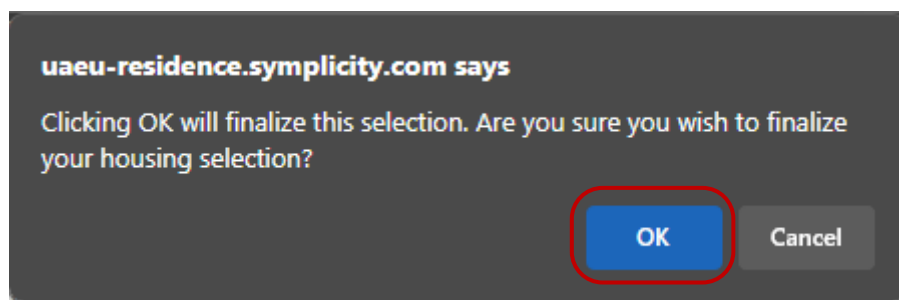
Apartment Selection:

Occupants:

- Room 1003: (Male)
 - Available
 - Available

Back Finalize Selection

11. Click “**OK**” to confirm. Note: The room cannot be changed afterward.



uae-residence.symplicity.com says

Clicking OK will finalize this selection. Are you sure you wish to finalize your housing selection?

OK Cancel

Registration Confirmation

12. A confirmation page will appear to confirm that your room booking has been successfully completed.

Select a room in the remaining time

2

DAYS

0

HRS

43

MINS

23

SECS

 **Finalized:** Your room selection has been finalized.

Room Selection

Room Selection:

Building:

Tawam Building 1

Floor:

1

Room:

1003

Apartment Selection:

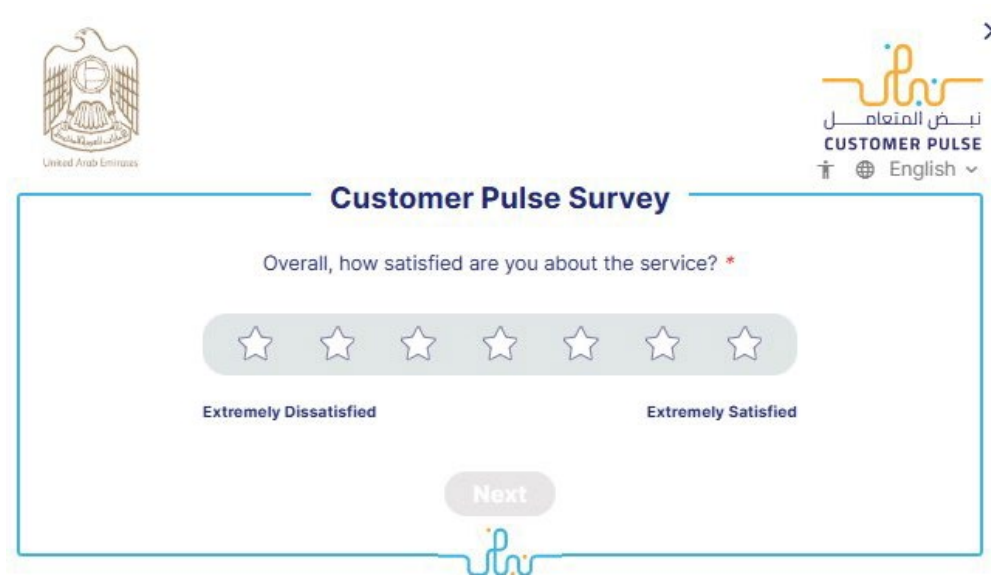
Occupants:

- Room 1003: (Male)
 - Assigned
 - Available

Back

Customer Pulse Survey:

13. You can evaluate your experience with the service through the customer pulse survey screen shown below.



The screenshot shows the 'Customer Pulse Survey' interface. At the top left is the UAEU logo. At the top right is the 'CUSTOMER PULSE' logo with the text 'نبيض المتعامل' and a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. Below it is the question: 'Overall, how satisfied are you about the service? *'. There is a row of seven stars for rating. Below the stars, 'Extremely Dissatisfied' is on the left and 'Extremely Satisfied' is on the right. A 'Next' button is centered at the bottom. A decorative blue line graphic is at the bottom center.

Additional Information

- For Assistance: If you encounter any difficulties or have inquiries, you can contact the Residential Life Section via UAEU's toll-free number: 800-8238.
- Instructional Video: An explanatory video is available to help you use the service. (The link is provided within the service details on the university website).