



UAEU Student Housing Transfer System shines Internationally

The Student Housing Transfer Request system developed in-house was among few other systems displayed on the opening of The 2013 Ellucian Summit held in Philadelphia, USA. The systems were part of the nomination for The 2013 Ellucian inspire awards. Banner users from around the world were invited to submit award nominations for one of their services.

Nominations had to fit into one of three categories: Operational Excellence, Constituent Service and Student Success. The Student Housing Transfer Request was a finalist under the Operational Excellence category. The system was recognized for its impact on operation efficiency for its users. The key outcomes of the system in terms of impact and improvements at UAE University can be summarized as follows:

- Paperless application; the system is environment friendly adhering to University Go Green initiative.
- Housing administrators now need no more than an hour or so to setup the system at the beginning of each transfer period.
- Students request room changes online using SSB in the comfort of their home, library or any other place that has internet access.
- Students can see which buildings have vacancies; they do not have to apply if there are no vacancies at their preferred building thus saving time.
- System automatically checks building rules, restrictions and criteria for transfer.
- Students who meet the criteria get immediate approval.
- Applications are approved on first come first serve basis thus guaranteeing fairness.
- Students get a response within minutes as opposed to several days or more with the traditional paper application.

By Abdullahi Qani