

Organizational Overview

CTO Office

Office of the Chief Technology Officer oversee the entire IT management framework, provides leadership for the continued development of a modern information technology environment, long-range planning and policy making throughout for the University.

Project Management Team

The Project Management Team supports the UITS division's commitment to be more effective and efficient by enabling project managers to successfully deliver their promised values to their customers. The team provides a project management culture that ensures common methodology and standards are shared across all IT projects which are delivered in time, within budget, and with the anticipated results.

IT Procurement & Financial Management Team

Manage the budget and finance functions/commitments for all IT activities. The team assist on how funding should be allocated to each IT projects, various aspects/activities.

Administrative Assistant Team

Team is performing a variety of secretarial and administrative work for the department. Research, summarize and analysis information, compile data to prepare special and recurring reports and many other supportive roles.

Quality Assurance Team

Team creates the quality assurance plan and helps to oversee the revision of the Definition Phase Go/No Go decision documentation that helps to determine and revalidate the UAEU IT project's size, scope, and required artifacts. Develops measures to ensure that a quality product is produced.

IT Operational Management Team

Provides a centralized point for gathering and disseminating projects, programs and portfolio information regarding issues, risks, schedules, costs, qualities and other status updates. Assists and addresses any issues/concerns that may arise.

System Engineers

IT coordinators

Helpdesk Analysts

Web developers

Project Managers

Data ware house admins

Web admins

Storage Admin

Windows Admin

Database Admins

Network Engineers

Telecommunication technician

Analyst programmers

IT Support specialists

Unix / Linux Admins

Web designers

Call center operators