

Creating and Implementing IT Policies & Procedures

Information and technology management are core components of UITS infrastructure. Best practice and standards will deliver effective and efficient IT services to the UAEU community. The University provides information technology resources to a large and varied group, including faculty, staff, students, clients, and guests. These unlimited resources includes computers, software, computer accounts, databases, networks, files, Internet access, electronic communication and many more. The UAEU information technology resources constitute a valuable asset that must be managed accordingly to ensure their integrity, security, and availability for teaching, research and business activities.

To effectively manage this undertake, the UITS has developed and implemented Information Technology policies and procedures that are in step with emerging technologies and align with the University-wide policies and procedures. These policies provide authorized access and acceptable use of information technology at the UAEU. In addition, the UAEU information technology policies articulate the university's vision, strategy, and principles as they relate to the use of information technology resources. IT policies and procedures specify requirements and standards for the consistent use of IT resources across the university.

