

## Establishing Project Management Office (PMO)

Over the past few years, University Information Technology Services (UITs) has grown in terms of infrastructure and projects. To effectively manage IT projects, staff, project resources and usage of repetitive processes, it was vital that common standards and methodologies are applied on all IT projects.

To guarantee the success of the University's mission, IT projects have to be completed in-time and within-budget while increasing the quality of the products/services implemented and to enhance customer satisfaction. To fulfill this, UITs has established a PMO that provides a project management culture which will ensure common methodology and standards are shared across all IT projects which are delivered in time, within budget, and with the anticipated results.

This strategic office will centralize and coordinate management of the IT portfolio of projects and standardizes the procedures by which the IT projects are planned, queued, prioritize, and executed. It will effectively manage staff, project resources, project goals and aid in the gain of efficiencies and achieve cost savings. The PMO will help integrate and align the University's business units' needs with respect to IT projects in order to support the University's vision to become student focused, research oriented and a high quality, efficient and transparent organization.



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# 132

Projects

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Students, Faculty, administrative and  
Infrastructure development Projects.

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“*Project management is a way to recognize goals, resolve problems and demonstrate responsibility. The risks are even higher in these economically difficult times, when organizations must make hard choices about how resources are spent*”