

Figure 1

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AI Multaqa system is an online web application that provides a set of functions to help AI Multaqa staff to manage the services provided by AI Multaqa in a more efficient way. The system allows managing the rooms, resources, internal users and external users and booking of rooms.

Figure 1

UITS has implemented Student Visa Expiration Notice service. International Student visa renewal notice used to be a manual process. It relied on either the student or the International Student Officer (ISO), which manages the International student affairs, to remember to start the renewal process. The new service notifies the student as well as the ISO when the visa is about to expire.

There are certain procedures to follow and certain documents required for visa renewal. As time is of a great essence in visa renewal process, this new service notifies the concerned parties early enough so that the ISO can take the necessary steps and the visa can be renewed in a timely manner. The service has eliminated the last minute rush and the overhead involved in processing late applications through exceptions. The feedback from both students and the ISO has been positive.