



### ***Messaging system upgrade***

UAEU community is using a 3-4 years old messaging system, which is providing the current needs but lacking more user oriented enriched features. UITS decided to upgrade the messaging system from MS Exchange 2007 to Exchange 2010 which in result will provide a lot of new features which includes multibrowser support, more efficient and fast messaging experience while using the existing resources. Half of the project has been completed and rest is in progress as per timeline.

### ***UAEU Bulk SMS Service***

Bulk SMS is the process of sending SMS messages to a group of customers simultaneously. Faculties and departments will be able to send immediate and fast short text messages that alert students, faculty, staff and external customers/ partners of basic useful and time sensitive information such as current course grade, class schedule, assignments/ projects due date, class cancelations, payroll deposit, or informing vendors of payments.