

## Unified Communication

### (Microsoft LYNC 2010)

The University IT Services implemented Microsoft LYNC 2010 as an enterprise-ready unified communications platform. With LYNC, users can keep track of their contacts' availability; send an IM; start or join an audio, video, or web conference; or make a phone call all through a consistent, familiar interface. LYNC is built to fully integrate with Microsoft Office. The Microsoft LYNC 2010 desktop client is available for Windows and for Mac and mobile versions are available for Windows Phone, iPhone/iPad, and Android based devices.



## Microsoft System Center Operation

With Microsoft System Center Operations Manager 2007, UITs brought the power, visibility, and efficiency of centralized management to the Microsoft environment. Now, with Microsoft System Center Operations Manager, we extend the monitoring capabilities originally provided for just Windows environments across the UNIX and Linux servers, enabling centralized management of the DataCenter from one —single pane of glass.

## Unified Access Control

**UAE** University utilizes a unified access control for its network security system called Network Access Control or NAC to prevent infected computers from accessing the University network and infecting other computers. This ensures a safe, secure and reliable network for all. NAC helps prevent outbreaks of viruses and worms by proactively scanning computers for certain OS patches and anti-virus software requirements as per the defined UAE University Endpoint Security Policy. NAC offers a remediation portal to bring a computer that does not meet these requirements in the compliance.

### Benefits:

A simple and secure network, available all the time, a network which is able to keep up with the ever growing demands of students, faculty and staff; a network which is an asset for delivery of services, instead of a burden. Some benefits are,

- Consolidation and delivery of more powerful research, academic services and application across highly distributed IP networking environments.
- Layered security approach to protect critical information and ensure no disruption of critical research or campus operations.

Improved application performance from within the campus and across the WAN.