

IT Support Services Achievements



UITS is working hard to meet and exceed the service delivery and support requirements of UAEU community. IT Helpdesk Team, All technical support and operation teams within UITS work around the clock to assist our customers, teams provide online, on-site direct and indirect technical assistance to student, faculty, staff, and guests for concerns related to supported hardware, software, and network services. We are regularly looking for different ways & means to improve our service offerings and delivery.