

Established Laptop Support Center

UITS with the coordination of student affairs division established a new laptop support center which is centrally located within the CIT building. Faculty, staff and students can purchase new laptops of three different levels of specifications from this center. Hardware support of each level for any kind of laptops is also available at the center and outside of the university at evenings and weekends to facility our valuable students and faculty members.

An aim on Help

On regular basis the requests such as fixing laptop / desktop, resetting and forgetting passwords, fixing connectivity issues, removing viruses, to complex assistance, UITS helpdesk is the main point of contact for IT Services and support. IT Helpdesk recently streamlined the operations and support mechanism and these improvements allowed us to handle request in more managed way with rapid response.

University information
Technology services supports six kinds
of software applications and more than
250 software components

