

Looking Ahead

In the fiscal year 2011-2012, UITS made significant improvement to UAEU strategic operations from enhancing responsiveness to delivering integrated solutions. We faced new challenges and expectations as well variety of new enterprise technology options. This enabled us to plan in a different way about our operations and the business value we can deliver.

Within this year we empowered thousands of students, faculty and staff members to use their own mobile devices to access UAEU enterprise information and learning resources and to increase productivity. In future we will continue these efforts by allowing our community to access more services via mobile devices and by enabling more functionalities and applications.

Server virtualization enables us to rapidly deploy new solutions in response to changing teaching & learning needs of UAEU and deliver greater efficiency, we are on track to meet the goal of virtualization and will continue to enhance and extend this solution in coming days. We will also continue further testing of client virtualization as a way to decouple our OS and application efforts from distributed to a centralized approach.

We will continue the strategic alignment and planning of IT practices within UAEU in terms of campus planning activities, IT governance, leadership involvement and IT performance and measurement. Five years strategic plan will serve as a road map for the development and renewal of information and communication technology at the United Arab Emirates University.

We've already initiated a number of internal researches to classify the key areas for development. We will continue to bring cheaper, faster and better solutions to improve business and process flexibility while retaining efficient processes that have proven to work well.

