

# PHISHING

I Just received an e-mail from the service call centre asking me to send them my login and password.

Do not reply to any e-mail asking you to forward such confidential information.



Phishing is a technique where a user is tricked into submitting personal / confidential information thinking that the request is coming from trustworthy source.

Avoid becoming a victim of phishing by following these simple rules.

- Do not reply to e-mails requesting you to forward details such as passwords, account information etc., even if the e-mail seems to be from a legitimate source.
- Do not use a link in an e-mail to get to a web page. Instead, type in the URL directly into your browser's address bar.
- Be vigilant when downloading e-mail attachments on your computer. if in doubt, do not download.