

Now what should you do if your mobile device is lost or stolen?

- If the lost mobile device was dispensed by your organisation or has work related data, you should immediately inform the organisation's helpdesk, so you're not held accountable in case of misuse.
- Inform your phone provider so that calls cannot be made from your device.
- If any of the tracking software was installed in the device, this facilitates the wiping process of your mobile's information remotely. In addition, with such software your stolen/lost mobile device can easily be located.
- You can restore your information to the newly replaced mobile device by using the backup feature mentioned earlier.
- Examples of the tracking software and feature in some of the common mobile devices

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Android Phones

Find My Device is a feature that comes with the Android smartphone via Google store services. It makes use of GPS or WiFi to assist you to hunt down your missing mobile device. This feature allows to call you, wipe the information before it gets into the wrong hands, configure a new password and many other controlling settings which can be invaluable should you misplace your device.

To enable Find My Device feature: Go to Setting > Google > Security. Verify that the "Remotely locate this device" and "Allow remote lock and erase" options are activated.